

# Germantown Fire Department

## Monthly Report

APRIL 2020



Respectfully Submitted

John Delain

Fire Chief

## Response Village-Wide

### Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.

**GFD Strategic Priorities:**  
Provide Quality Emergency Services

### Performance Target:

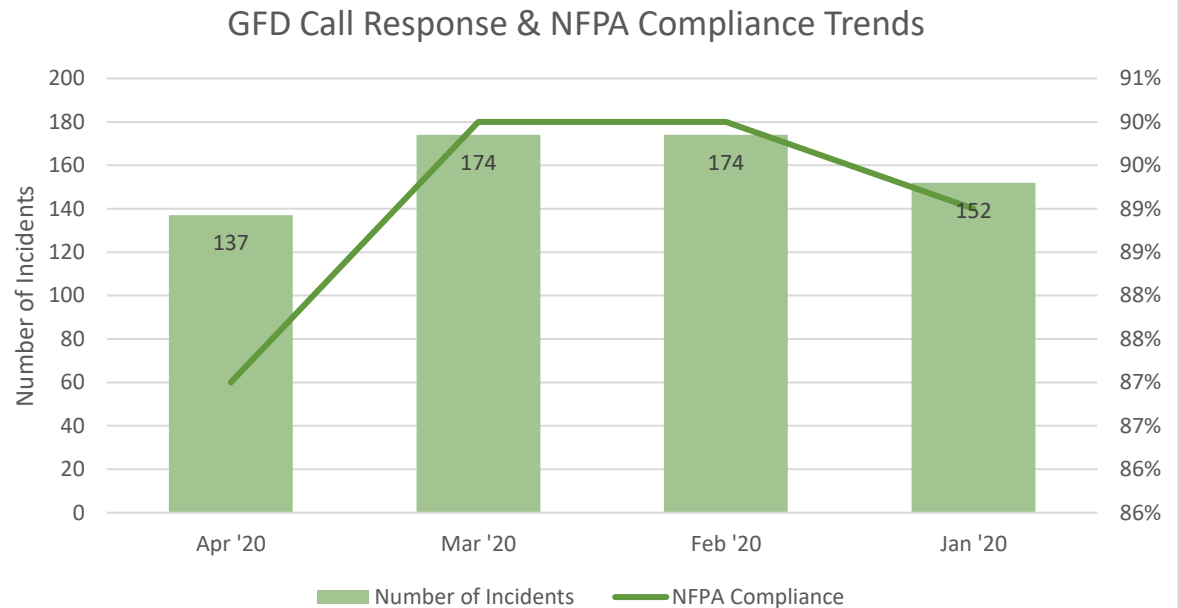
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

**Current Report Period: April 2020**

**Data Source:** ProPhoenix Software

### Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Apr '20	137	87%
Mar '20	174	90%
Feb '20	174	90%
Jan '20	152	89%



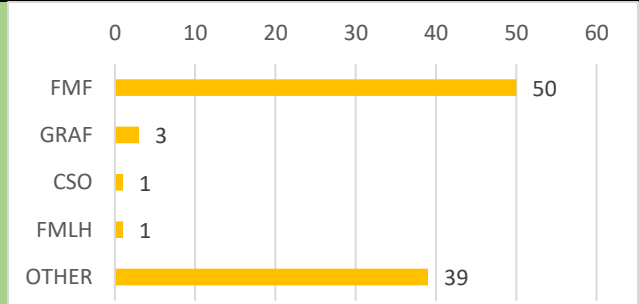
### Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

### Goals:

Increase towards compliance in comparison to previous months.

### April Hospital Transports = 94



## Community Risk Reduction

**Operational Performance Measure:**  
Efficient Deployment of resources to support Community Risk Reduction initiatives.

**GFD Strategic Priorities:**  
Provide Quality Emergency Services

**Performance Target:**  
Risks in the community are minimized through a proactive Community Risk Reduction system.

**Current Report Period: April 2020**

\*\*\*Inspections on hold as of 03/13/2020 until further notice\*\*\*

**Data Source:** ProPhoenix Software

### Rolling 4 Month Activity:

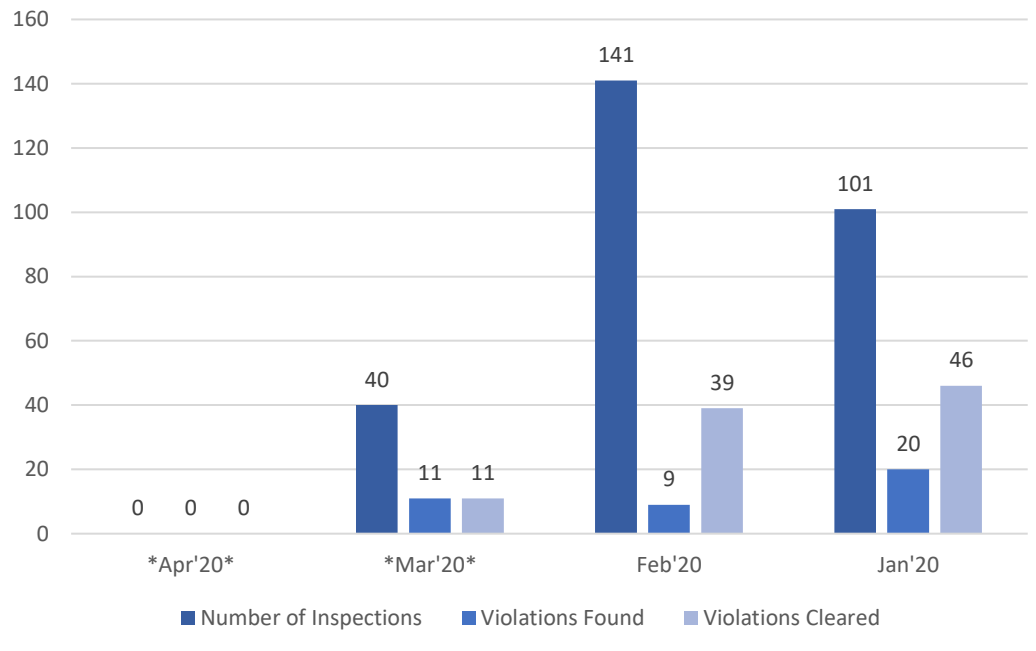
Reporting Period	#Inspections	#Cleared
Apr '20	0	0
Mar '20	40	11
Feb '20	141	39
Jan '20	101	46

### Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

Inspection Data



<p style="text-align: center;"><b>Department Training</b></p>	<p><b>Operational Performance Measure:</b> Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.</p>	
<p><b>GFD Strategic Priorities:</b> Provide Quality Emergency Services</p>	<p><b>Performance Target:</b> Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.</p>	
<p><b>Current Report Period:</b> April 2020</p>	<p>***Training on hold as of 03/13/2020 until further notice***</p>	
<p><b>Data Source:</b> ProPhoenix Software</p>		
<p><b>Due to the Covid-19 restrictions, there was only Shift training in April:</b></p> <ul style="list-style-type: none"> <li>• Ground Ladders</li> <li>• Hose Layout</li> <li>• EMS Recertification</li> <li>•</li> </ul>		
<p><b>Analysis:</b></p>	<p><b>Goals:</b></p>	<p><b>Comments:</b></p>
<p>Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.</p>	<p>Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.</p>	<p><u>Training falls into these major categories:</u></p> <ul style="list-style-type: none"> <li>• Fire Ops</li> <li>• EMS</li> <li>• Officer Development</li> <li>• Driver/Pump Operator Development</li> <li>• Other</li> </ul>

## Incident Trends

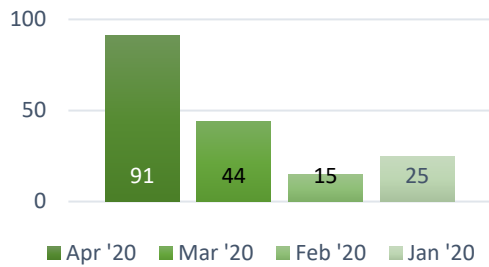
**GFD Strategic Priorities:**  
Provide Quality Emergency Services

**Current Report Period:** April 2020

**Data Source:** ProPhoenix Software

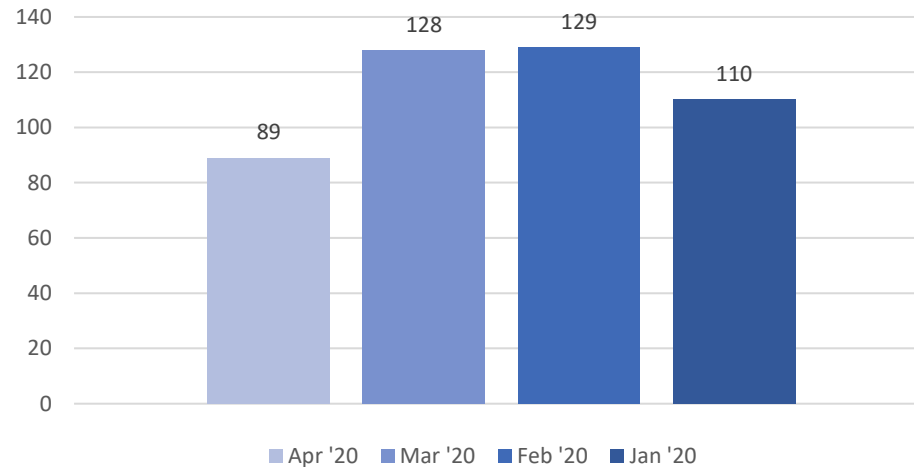
	Apr-20
EMS call (non-MVA)	89
Alarm System Sounded, malfunction	16
MVA, with injuries	4
Brush/Grass Fire	3
Unauthorized Burning	3
False Alarm	3
Building Fire	2

### Burn Permits per Month



**2020 YTD = 175**  
 2019 = 442  
 2018 = 446  
 2017 = 385  
 2016 = 366

### Monthly EMS Calls (non-MVA)



#### Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

#### Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

#### Comments:

**Patient Contact** information is reflected in the graph "Hospital Transports" displayed earlier in this report.