



Village of



Germantown

Willkommen

Department of Police

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Michael S. Snow
Chief of Police

Temporary Changes to Police Service

As we find ourselves in the beginning stages of the COVID-19 (Coronavirus) outbreak, we have been encouraged at the national, state and local level to take all necessary steps to slow transmission of the virus by limiting all unnecessary contacts.

The Germantown Police Department has always prided itself on providing 24-hour access to the Police Department. At this point we are strongly encouraging people to stay out of the building unless you have an urgent, emergency need to respond to the department. At this point we are not turning people away from the counter but be prepared for the potential that we do close the Police Department lobby.

In most cases we are asking residents to call with any complaints or need for services. We will have Communications Officers available 24/7 to take calls and dispatch emergency services.

Our dispatchers will be asking additional questions that may seem unusual, such as whether you have symptoms consistent with the flu, or if you have been out of the country recently. We are doing everything possible to ensure we do not send an officer into an environment with a potential exposure if there are not emergency circumstances. We need to make sure our employees are available throughout this crisis.

We greatly appreciate your cooperation during this difficult time. Please understand our intent here is to slow the transmission of the virus to ensure emergency service remains available to those who are in need.

Chief Mike Snow